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How Do I Access My Kaspersky Account?

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FOR LOGIN: [CLICK HERE](#)

Kaspersky users can access their account to manage security products, subscriptions, protected devices, and account information. Signing in is generally straightforward when you have the email address and password associated with your Kaspersky account.

Open Kaspersky

Open a web browser on your computer or mobile device.

Go to the Kaspersky account sign-in page and select the login option.

Enter the email address connected to your Kaspersky account.

Enter your current password.

Continue with the sign-in process.

If your credentials are correct, your Kaspersky account dashboard should open.

Use the Correct Email Address

Make sure you use the email address associated with your Kaspersky account.

If you have multiple email addresses, use the one you used when creating your Kaspersky account or purchasing your Kaspersky product.

Signing in with another email address may open a different account or make your subscription appear unavailable.

If you are unsure which email address you used, check previous Kaspersky account or purchase messages.

Complete Account Verification

Kaspersky may request additional verification when you sign in.

Follow the instructions displayed on the screen.

If you receive a verification code through your configured authentication method, enter the current code when requested.

Do not share verification codes or other account security information with anyone.

Forgot Your Kaspersky Password?

If you cannot remember your password, use the password recovery option on the Kaspersky sign-in page.

Enter the email address associated with your account and follow the recovery instructions.

Check your email inbox for the password reset message.

If you cannot find it, check your spam or junk folder.

After resetting your password, return to the Kaspersky sign-in page and use the new password to access your account.

Check Your Kaspersky Subscription

After signing in, review your account dashboard and subscription information.

Make sure the Kaspersky product you expect to see is connected to your account.

If your subscription is missing, verify that you are using the email address associated with the original purchase or activation.

Avoid creating another account until you have confirmed that your existing account does not contain the subscription.

Troubleshoot Kaspersky Login Problems

If Kaspersky does not accept your login information, check your email address and password carefully.

Make sure there are no typing mistakes and that the password has the correct capitalization.

If your browser automatically fills in your credentials, try entering them manually.

You can also restart your browser and try again.

If the sign-in page is not working correctly, try a private browsing window or another supported browser.

Check Your Internet Connection

A stable internet connection can help when accessing your Kaspersky account.

If the login page does not load, check whether other websites are working normally.

Restart your connection if necessary and try again.

If you are using Kaspersky software, make sure the application is updated to the latest available version.

Access Your Devices and Products

Once you are signed in, you can review the Kaspersky products and devices associated with your account.

Depending on your account and subscription, you may be able to manage protected devices, review subscription information, and access other account features.

If a device or product is missing, first confirm that you are signed in to the correct Kaspersky account.

Keep Your Kaspersky Account Secure

Your Kaspersky account can contain information about your security products and protected devices.

Use a strong and unique password.

Never share your password with other people.

Avoid entering your Kaspersky credentials on unfamiliar websites.

Be cautious with unexpected messages requesting your login information.

Keep Kaspersky software, your browser, and your operating system updated.

Use available security features to provide additional protection for your account.

When to Get Additional Help

If you cannot access your Kaspersky account after checking your credentials and using the password recovery process, additional assistance may be necessary.

Keep any error message that appears during the login process.

It can also help to know whether the problem occurs through the Kaspersky website or inside the Kaspersky application.

When requesting support, never provide your password or verification code.

Final Thoughts

Accessing your Kaspersky account is usually simple. Open the Kaspersky sign-in page, enter the email address associated with your account, and provide your current password.

If you forget your password, use the available recovery option. If your subscription or device is missing after signing in, check that you are using the correct Kaspersky account.

For other login problems, check your credentials, internet connection, browser, and Kaspersky software. Keeping your account information private and using strong security practices can help protect your Kaspersky account and the services connected to it.